PRIVACY NOTICE TO THE WEBSITE <u>WWW.TERAPIANATURA.HU</u> OPERATED BY TERÁPIA NATÚRA FOUNDATION

1. Introduction

This Privacy Notice relates to the data processing activities carried out through the website <u>www.terapianatura.hu</u>, <u>tudomany.terapianatura.hu</u> and <u>tanfolyam.terapianatura.hu</u> (hereinafter referred to as the Website) operated by the Terápia Natúra Foundation.

We reserve the right to unilaterally change this Privacy Notice. The Privacy Notice posted on the Website from time to time will always govern the processing of data by the Terápia Natúra Foundation.

2. Data Controller's name and contact details

- 2.1. Data Controller's name: **Terápia Natúra Foundation** (hereinafter referred to herein as Terápia Natúra Foundation)
- 2.2. Data Controller's contact details:
- 2.2.1. Registered office (address): 1027 Budapest Királyfürdő u 4.
- 2.2.2. Postal address:1027. Budapest Királyfürdő u 4.
- 2.2.3. Email address: info@terapainatura.hu

3. Main features of data processing

The scope, purpose and legal basis of the data processed, the duration of the processing, the recipients concerned by the processing, the information on the communication of data processing declarations and the data reporting obligations are set out in Chapter 6 of this Privacy Notice.

4. Your rights as a data subject and their enforcement

As a data subject, you have the following rights in relation to the personal data processed about you:

- 4.1. **Right of access** You may request information from the Data Controller about the scope of the data processed about you, and you may request access to your personal data. The right of access provides you with the opportunity to receive feedback on whether your personal data is being processed and, if so, to access and request a copy of your personal data and to request information from the Controller about the processing.
- 4.2. Right to rectification, erasure and restriction of processing You have the right to request the rectification or erasure of your personal data and the restriction of its processing. The right of rectification gives you the possibility to request the Controller to rectify inaccurate or incomplete data. You have the right to ask the Controller to erase personal data concerning you. If you request the restriction of the processing of your personal data, the Controller may restrict the processing in accordance with your request. If you dispute the accuracy of your personal data, the period of restriction shall be for the period of time necessary to allow the Controller to verify the accuracy of the data. You may request the restriction of the use of your personal data if the processing is unlawful but you object to its erasure. You may also

make such a request where the Controller no longer needs your personal data for the purposes of processing, but you have a need to restrict processing for the establishment, exercise or defence of legal claims.

- 4.3. **Right of objection -** You have the right to object to the processing of your personal data at any time on grounds relating to your particular situation, in the cases provided for by law.
- 4.4. **Right to data portability** You also have the right to carry data with you under the right to data portability. You have the right under data portability to receive your personal data processed by the Data Controller in a structured, commonly used, machine-readable format and the right to have those data transferred to another controller without Data Controller preventing this. Where technically feasible, you may also request that the Controller transfer your personal data directly to another controller.
- 4.5. **Right to withdraw your consent** You have the right to withdraw your consent to the processing of your data (for the data processed on the basis of your consent) at any time, free of charge. The withdrawal of consent does not affect the lawfulness of the processing based on consent prior to its withdrawal.

If you wish to exercise any of the above rights or if you have any questions regarding these rights or the processing of your personal data, please contact Terápia Natúra Foundation by post (please write "data protection request" on the envelope) or by email using the contact details provided in section 2 of this Privacy Notice.

5. Right to lodge a complaint, Access to justice

- 5.1. If you become aware that your rights are being infringed or that unlawful processing is taking place, you have the following options:
- 5.1.1. you can contact Terápia Natúra Foundation directly by post or by email using the contact details set out in section 2. [Please write "Data Protection Request" on the envelope]
- 5.1.2. you may take legal action against unlawful processing of your data and breaches of data security. You may be entitled to compensation and damages as provided by law. For information on the jurisdiction and contact details of the court, please visit the following website: www.birosagok.hu
- 5.1.3. if you consider that the processing of your personal data infringes the provisions of the applicable data protection legislation, in particular the GDPR, you have the right to lodge a complaint with the National Authority for Data Protection and Freedom of Information. Contact details of the National Authority for Data Protection and Freedom of Information:

Website: http://naih.hu/ Address: 1055 Budapest, Falk Miksa utca 9-11 Postal address: 1363 Budapest, Pf.: 9. Phone: +36-1-391-1400 Fax: +36-1-391-1410 E-mail: ugyfelszolgalat@naih.hu

5.1.4. You also have the right to complain to other supervisory authorities in the EU Member State where you live, work or where the alleged infringement took place.

6. Conditions of data processing on the Website

6.1. Webshop-related data processing	
Scope of the data concerned by the processing:	 Your full name; Your email address; Your billing or shipping address; Information about your purchase; (name, type, price, delivery information, date of purchase) Details of the payment method you have chosen (bank account/account details, bank card details, etc.)
Purpose of the data processing:	The purpose of the processing of your data is to enable you to place an order through Terápia Natúra Foundation's webshop and to enable Terápia Natúra Foundation to fulfill this order.
Legal basis for the processing:	The legal basis for the processing of the data is the fulfilment of the obligations entered into in the contract between you and Terápia Natúra Foundation, and the legal basis for the storage of data after the fulfilment of the contract is provided for by the obligations in the applicable accounting legislation (keeping of accounts).
Duration of the processing:	Data Controller shall retain the personal data until the end of the fixed general limitation period under civil law (5 years) from the date of performance, except for invoice data, which shall be retained for a fixed period of 8 years as a document subject to strict tracking requirements, as provided for in Article 169 of the Accounting Act.
Recipients of personal data:	We use data processors to process your personal data. A data processor is a legal entity (in this case, a business) that processes your personal data on behalf of and under the instructions of the Data Controller.
	Terápia Natúra Foundation uses the following data processors:
	1.Wanadis Kft. (registered office: 1118 Budapest, Rétköz u 7.)

	2. 3 in 1 Hosting Bt. (registered office: 2310
	Szigetszentmiklós, Forrás u. 12. III/11)
	3. CG Consult Bt. (registered office: (2112
	Veresegyház; Mosonyi M. köz 14.)
	Your personal data will not be transferred to
	other third party recipients (i.e. other legal
	or natural persons) and will only be
	disclosed to our employees, who are bound
	by confidentiality obligations.
Disclosure of data processing statements and	The provision of the personal data recorded
the obligation to provide data	in the order you place through the Webshop
	is a prerequisite for the conclusion of a
	contract. If you do not accept the Privacy
	Notice, we will unfortunately not be able to fulfil your order.

6.2. Account registration	
Scope of the data concerned by the processing:	 Your identity and contact details; see 3.3.
Purpose of the processing:	contact, sending newsletters
Legal basis for the processing:	The legal basis for the processing is your consent, which you provide to the Data Controller after providing your data by accepting the Privacy Notice.
Duration of the processing:	until revoked
Recipients of personal data:	 1.Wanadis Kft. (registered office: 1118 Budapest, Rétköz u 7.) 2. 3 in 1 Hosting Bt. (registered office: 2310 Szigetszentmiklós, Forrás u. 12. III/11) 3. CG Consult Bt. (registered office: (2112 Veresegyház; Mosonyi M. köz 14.)
Disclosure of data processing statements and the obligation to provide data	The personal data you provide will be processed for the purpose of registering your account, if you withdraw your consent, we will unfortunately not be able to create and maintain your account.
6.3. "Contact" - messaging function	

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Scope of the data concerned by the processing:	 Your name: Your email address; The subject matter and content of your request and the personal data recorded in it, which you share with the Terápia Natúra Therapy Foundation in your request.
Purpose of the processing:	The purpose of processing the data is to enable Terápia Natura Foundation to respond to your enquiry, question, request for a quote or to contact you in relation to the same.
Legal basis for the processing:	The legal basis for processing is your consent, which you give to the Terápia Natúra Foundation by sending your message.
Duration of processing:	As a general rule, the Data Controller will store personal data from the date of receipt of your message until your question is answered, after which it will be deleted. If for any reason your request or our response to your request is retained, we will send you a separate email informing you of this.
Recipients of personal data:	Your personal data will not be transferred to third party recipients (i.e. other legal or natural persons) and will only be disclosed to our employees, who are bound by confidentiality obligations.
Disclosure of data processing statements and the obligation to provide data	We process the personal data you send us by email so that we can respond to your request or question. If you withdraw your consent, we will unfortunately not be able to reply to your request.

6.4. Sending of newsletters	
Scope of the data concerned by the processing:	Your full name;Your email address;
Purpose of the processing:	The purpose of the processing of your data is to send you newsletters about the activities, courses and offers of Terápia Natúra Foundation.
Legal basis for the processing:	The legal basis for processing is your consent. You can unsubscribe from the newsletter at any time free of charge. You can do this by using the direct link at the bottom of the newsletter or by sending an email to info@terapianatura.hu.
Duration of the processing:	The Data Controller will process your personal data until you unsubscribe, i.e. until you withdraw your consent to the

	processing.
Recipients of personal data:	We use data processors to process your
	personal data. A data processor is a legal
	entity (in this case, a business) that
	processes your personal data on behalf of
	and under the instructions of the Data
	Controller.
	Terápia Natúra Foundation uses the
	following data processors:
	1. 1.Wanadis Kft. (registered office: 1118
	Budapest, Rétköz u 7.)
	2. 3 in 1 Hosting Bt. (registered office: 2310
	Szigetszentmiklós, Forrás u. 12. III/11)
	3. CG Consult Bt. (registered office: (2112
	Veresegyház; Mosonyi M. köz 14.)
	Veresegynaz, wosonyn w. koz 14.7
	Your personal data will not be transferred
	to other third party recipients (i.e. other
	legal or natural persons) and will only be
	disclosed to our employees, who are bound
	by confidentiality obligations.
Disclosure of data processing statements	The provision of personal data is not based
and the obligation to provide data	on a contractual obligation, nor is it a
	prerequisite for the conclusion of a
	contract. If you unsubscribe from the
	newsletter, we will not be able to send you
	any future newsletters.

7. Data transfer statement

I acknowledge the following personal data stored in the user account of Terápia Natúra Foundation (H-1027 Budapest Királyfürdő u 4.) in the user database of <u>tanfolyam.terapianatura.hu</u> will be handed over to OTP Mobil Ltd. and is trusted as data processor. The data transferred by the data controller are the following: full name, email address. The nature and purpose of the data processing activity performed by the data processor in the SimplePay Privacy Policy can be found at the following link: http://simplepay.hu/vasarlo-aff

8. Recurring card registration statement

Recurring credit card payment (hereinafter referred to as Recurring payment) is a function

included in the acceptance of credit cards provided by SimplePay meaning that in the future it is possible to make payments with credit card details provided by the Customer during the registration transaction without giving credit card details again. By accepting this statement to use Recurring payment you allow to make subsequent payments made from your user account in this online store (https://tanfolyam.terapianatura.hu/) without providing credit card details and you allow for the Merchant to make the payment without your transactional approval. Please note: the processing of credit card details is in accordance with the rules of card issuers. Neither the merchant nor SimplePay has access to the credit card data. The Merchant shall assume direct liability for false or unauthorized recurring payments initiated by the Merchant, any claim enforcement against the Merchant's payment service provider (SimplePay) shall be unavailable.

9. The obligation to provide information

7.1.Please be informed that the provision of your data as a natural person participating in the training is a prerequisite for the conclusion of the adult training contract in accordance with the applicable legislation, and without the processing of your personal data we cannot ensure your participation in the training, nor can we fulfil our data reporting/data transfer obligations.

7.2.Our institution reserves the right to amend this Privacy Notice, which we will inform you of in advance.

7.3. This Notice is valid from the date set out below until revoked.

Done at Budapest, January 05, 2023. Terápia Natúra Foundation